

According the GDPR 25-05-2018

1 Who are we?

Coating Consultants for Superyachts (CCS), is responsible for the processing of personal data as shown in this privacy statement.

Visiting address:

Tesselschadelaan 15c 1217 LG Hilversum the Netherlands +31 357512150

http://www.ccsyacht.com info@ccsyacht.com Facebook LinkedIn

2 Which personal data do we process?

Coating Consultants for Superyachts (CCS) processes your personal data because you make use of our services (agreement) and / or because you yourself provided it to us for receiving our newsletter and / or because you have linked to CCS via Facebook or Linked. Below is an overview of the personal data we process:

a. Personal data

- If you request information from us, we ask you to provide your contact details (name, e-mail address, telephone number) so that we can send the information to you.
- If you become a customer, we need at least your contact details (name, company address, telephone number, email address). We use this information for the execution of the agreement we have with you.
- If you apply for a job with us, we will ask for your CV, any diplomas or results assessments and possibly other personal details. We retain this data, after your consent, for a maximum of 12 months after you have applied for a job with us.

b. Financial details

If you are our customer, we use your bank account number and VAT number to collect payments and for transferring a possible credit note that we owe you.



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3 How do we process special and / or sensitive personal data?

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via info@ccsyacht.com and we will delete this information.

4 How do we get your data?

In most cases we receive the data directly from you. In addition to the information we receive from you, we can also receive and process data from third parties, for example from other (external) parties such as Management Companies, yacht yards, SeaWeb or Marine Traffic. We record in our processing register from which sources we have received data if these sources are known to us. We will inform you as much as possible about the sources from which we have received the data.

5 For what purpose and on what basis do we process personal data?

Coating Consultants for Superyachts (CCS) processes your personal data for the following purposes:

- To call or e-mail if necessary to carry out our services;
- To inform you about changes to our services and products;
- To handle your payment / invoice;
- Sending our newsletter or other Marketing related actions (Facebook / LinkedIn).

The foundations on which this is based are: permission from the user and agreement.

6 Do we use Automated decision-making?

Coating Consultants for Superyachts (CCS) **does not** make decisions about matters that can have (significant) consequences for persons based on automated processing. This concerns decisions taken by computer programs or systems, without involving a person (for example, a Coating Consultants for Superyachts (CCS) employee).



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7 How long do we keep your personal data?

Coating Consultants for Superyachts (CCS) does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected.

In some cases, the law determines how long we may or must store data. In other cases, we have determined for ourselves how long we need your data. We have drawn up a retention period policy for this.

For example, we save project files for at least 7 years after the end of the project. We do not record telephone calls.

If you have specific questions about this, you can contact the Data Protection Officer.

8 With whom do we share your data?

Coating Consultants for Superyachts (CCS) will **not sell** your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Coating Consultants for Superyachts (CCS) remains responsible for these processing operations.

9 Do we use cookies or similar techniques?

Coating Consultants for Superyachts (CCS) uses only technical and functional cookies. And analytical cookies that do not infringe your privacy.

A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

10 What are your rights?

a. View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by Coating Consultants for Superyachts (CCS) and you have the right to data portability.

This means that you can submit a request to us to send the personal information we hold from you in a computer file to you or another organization mentioned by you. You can send a request



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for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@ccsyacht.com.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

b. Transfer of data (data portability)

You have the right to receive a copy of the personal data that you have provided to us for the performance of an agreement that you have concluded with us or on the basis of your consent. This only concerns personal data that we have received from you and not data that we have received from third parties. The purpose of this right is to enable you to easily transfer this data to another party.

c. Right of objection

You have the right at all times to object to the processing of your personal data that takes place on the basis of our legitimate interest or the legitimate interest of a third party. In that case, we will no longer process your data, unless there are compelling justified grounds for processing that are more important or that relate to the institution, exercise or substantiation of a legal claim.

d. Unsubscribe from personal offers

You have the right to unsubscribe from newsletters. At the bottom of our newsletters we always mention an unsubscribe option.

11 How do we deal with social media?

You can choose to contact us via our social media pages such as Facebook, LinkedIn and via WhatsApp. If you approach us through one of these channels, we will retain the data you provide us through these channels in a secure environment. In order to respond to personal questions in your social media message, we request a personal message (Whatsapp or e-mail) to share your contact details with us. We can then check whether we are in conversation with the right person.

This privacy policy applies to the data we receive from you via these platforms. The use of social media is your own responsibility. This privacy statement does not apply to the way in which social media platforms deal with the personal data you provide. We would like to point out that many social media platforms are located outside the European Union and store data outside the European Union. The privacy laws of the European Union usually do not apply. We encourage you to consult the privacy statement of these social media channels for more information about how they process your personal data.



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12 How do we protect your personal data?

Coating Consultants for Superyachts (CCS) takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not secure or that there are indications of abuse, please contact our office via +31 (0) 35 7512150 or via info@ccsyacht.com.

13 Adaptation of the privacy statement

The privacy legislation is in motion. We can therefore amend this privacy statement to stay up to date. We do this in the event of new developments, for example if something changes in our business activities or in law or in case law. We therefore recommend that you review this privacy statement regularly when you visit one of our websites. We will also actively inform you about changes to this privacy statement by means of a pop-up banner, email or newsletter on our websites or via your 'mine environment' (if present).

14 Questions or complaints?

Do you have questions about this privacy statement? Then you can contact the Data Protection Officer of CCS. Send an email to: info@ccsyacht.com. Or a letter to:

CCS Coating Consultants for Superyachts Tesselschadelaan 15c 1217 LG Hilversum The Netherlands

Coating Consultants for Superyachts (CCS) would also like to point out that you have the opportunity to file a complaint with your national supervisory authority. This can be searched via the following link: http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm